



Jonathan M. Goldman, RPL  
*Chief Coordinator*

## **Lakes Region Mutual Fire Aid**

62 Communications Drive • Laconia, New Hampshire 03246  
603.528.9111 • Fax 603.528.5989 • [www.lrmfa.org](http://www.lrmfa.org)



## **PRESS RELEASE**

### **Lakes Region Mutual Fire Aid Celebrates National Public Safety Telecommunicator Week and hosts an Open House**

**March 26, 2018, Laconia, NH** – Lakes Region Mutual Fire Aid provides 24x7 Fire/EMS Emergency Communications Dispatch services and mutual aid coordination to 35 communities in the Lakes Region of NH and is celebrating the second full week of April (April 8-14) as National Public Safety Telecommunicators Week. This week, sponsored by the Association of Public-Safety Communications Officials (APCO) International and celebrated annually, honors the men and women who respond to emergency calls, dispatch emergency professionals and equipment, and render life-saving assistance to those in need.

National Public Safety Telecommunicators Week is an opportunity for LRMFA to celebrate the work and dedication of our employees. LRMFA processed 26,138 emergency incidents in 2017. These incidents translated to almost 300,000 individual radio transmissions, 31,754 telephone phone calls on our emergency lines, and 20,699 phone calls through our non-emergency phone lines. Continuing to deliver such a high-quality level of service would not be possible without our dedicated, and committed staff.

LRMFA Dispatchers are some of the most professional, highly trained, and highly educated Dispatchers in NH. Their skill and dedication is critical to the success and safety of our areas public safety first responders.

As LRMFA celebrates National Public Safety Telecommunicator Week we would like to invite the public to an open house on April 14<sup>th</sup> 2018 from 10AM until 2PM. This is an opportunity to meet our staff, and see what we do, where we do it and how we do it. There will also be static displays of some of our equipment including our command vehicles, and mobile incident command post. The NH Bureau of Emergency Communications will also be offering tours of their Public Safety Answering Point (NH E9-1-1 PSAP) which is co-located in the same building. The Communications Center and NH E9-1-1 PSAP is located at 62 Communications Drive, in Laconia, NH.

All inquiries can be directed to Public Information Officer, Lt. Kevin Nugent 603-528-9111



Where: LRMFA

Communications Center  
62 Communications Drive  
Laconia, NH 03246

When: April 14, 2018  
10:00AM—2:00PM



LRMFA is celebrating the second full week of April as National Public Safety Telecommunicators Week. This week is celebrated annually, and honors the thousands of men and woman who respond to emergency calls, dispatch emergency professionals and resources, and render life saving assistance to the world's citizens. Join us for an open house and tour of our emergency communications center, emergency response vehicles, mobile emergency response command post, and the NH E9-1-1 Public Safety Answering Point. This is a great opportunity to meet the dedicated professionals at LRMFA and NHE9-1-1. Light refreshments will be served.

